



ParentPay Roadmap

Stay ahead with our **Innovation** and **Enhancement** tabs for a clear view of what's coming next!

Innovation: brand-new functionality

Enhancement: significantly streamlining existing workflows

ParentPay makes it easy for schools, MATs, and local authorities to collect and manage payments securely, while giving families a simple, convenient way to pay anytime, anywhere.

We've got exciting developments planned for 2026 and we'd love to hear your thoughts!

Shape the future of ParentPay – Register your interest!

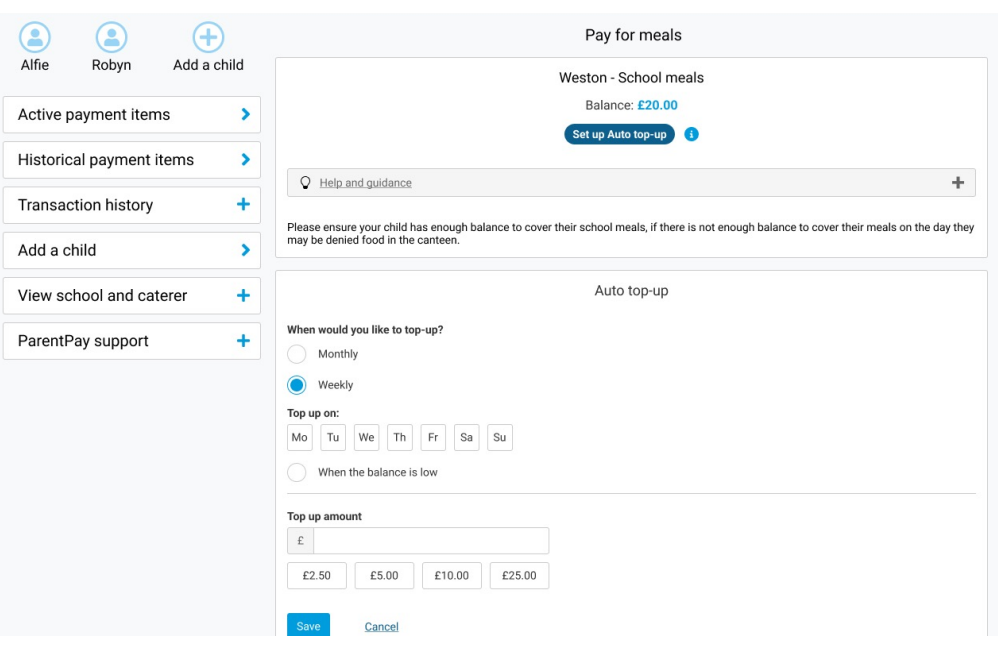
By registering your interest, you'll be the first to hear what's coming and have the chance to shape it, so it works for your school.

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Updated November 2025

Recently Released

Parent

Enhancement



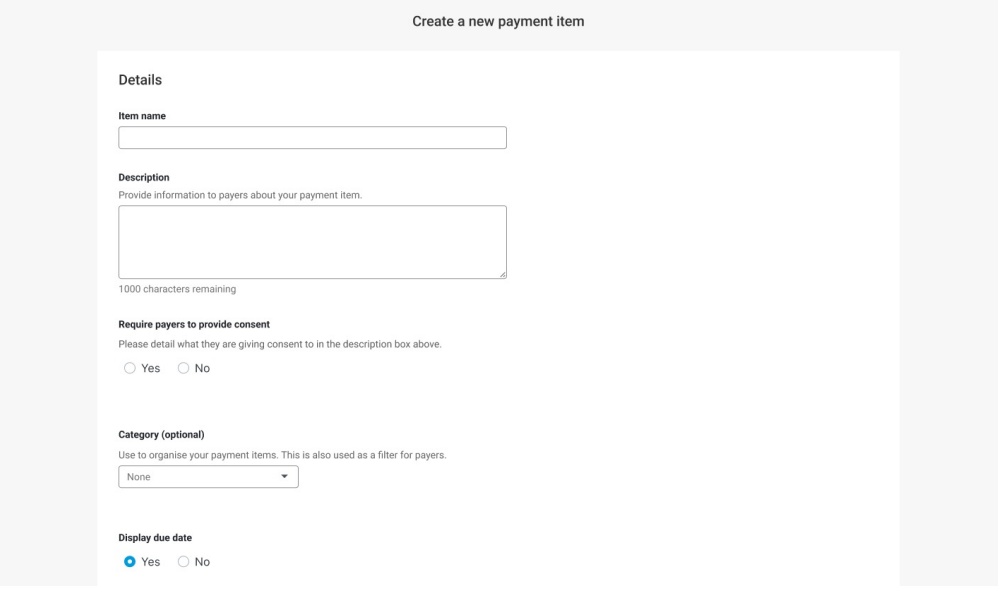
Auto Top-Up (ATU) for Meal Balances

Parents can keep their child's meal balance topped up automatically: weekly, monthly, or when funds run low. Auto Top-Up ensures meals are always covered, with safeguards to pause during summer holidays and stop for leavers.

Autumn Term 2025

Manager

Enhancement

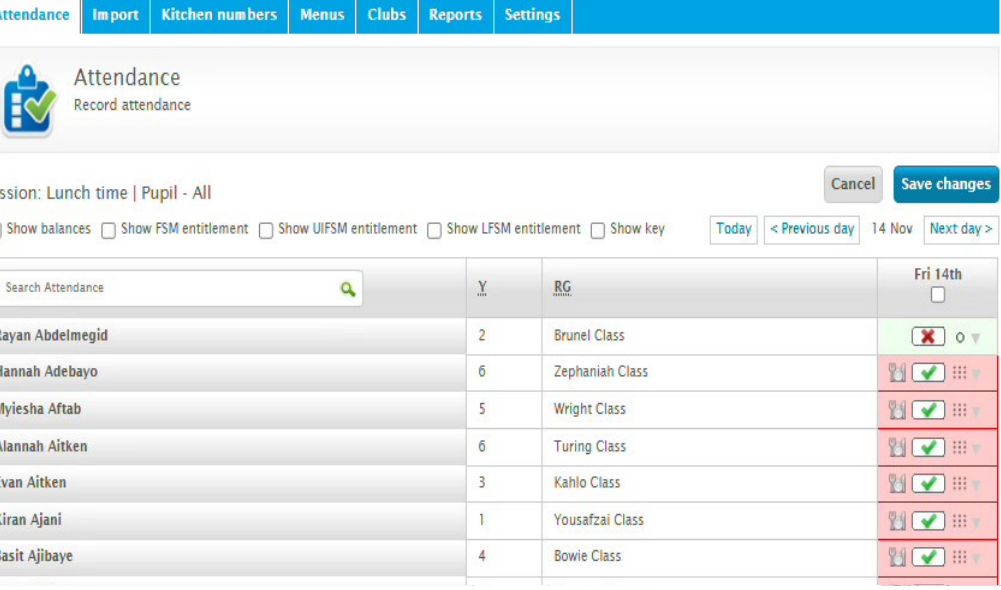


Payment Item Creation Wizard

Simplifies setup, lets schools create and manage items in minutes, reducing errors and admin effort.

Manager

Innovation

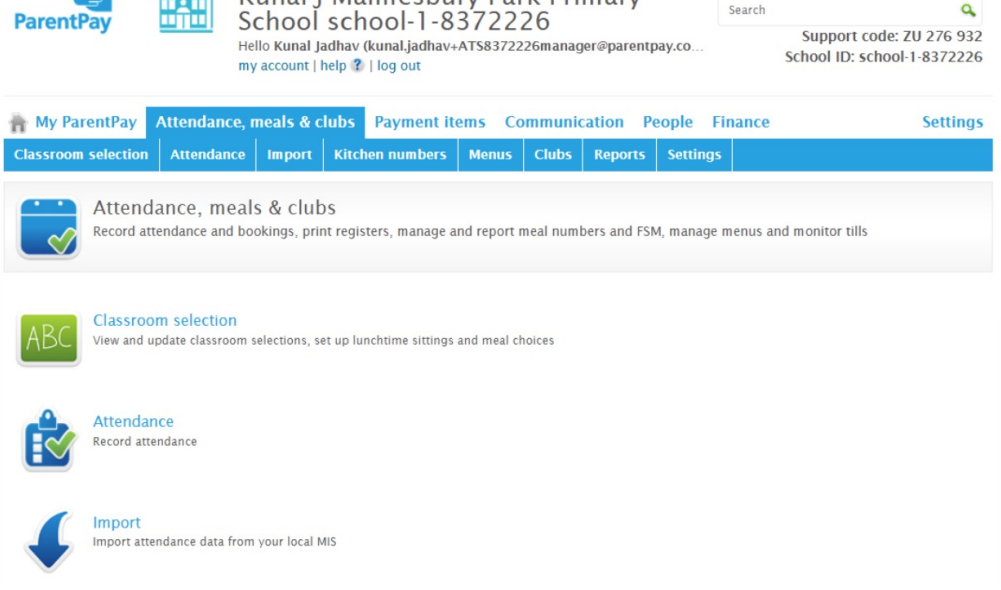


Arbor Meal Integration

Import meal attendance directly from Arbor into ParentPay, removing duplicate entry, reducing errors, and saving schools time on daily meal administration.

Manager / Payer

Enhancement



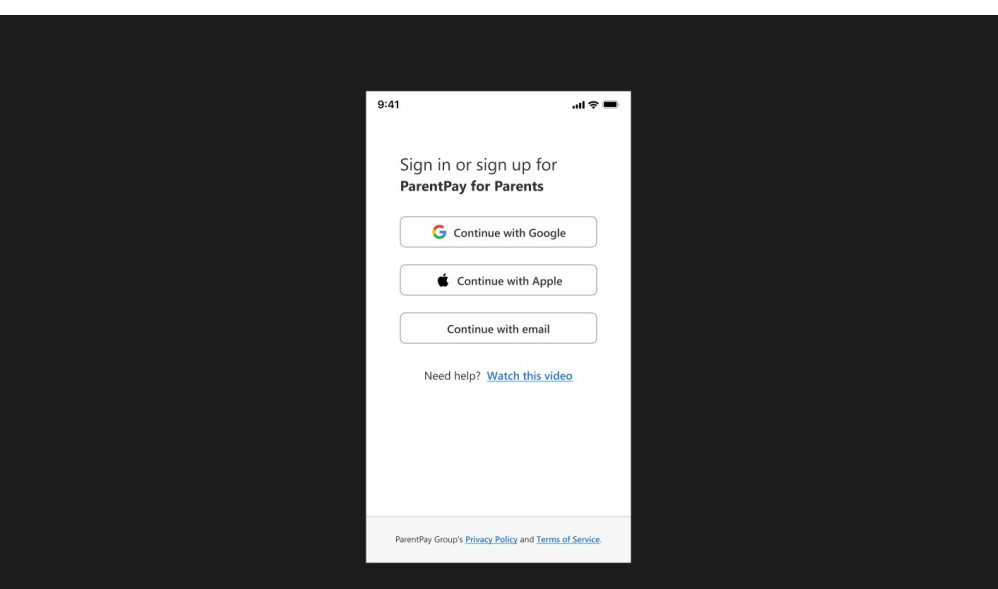
Clubs

Easier club navigation and setup for managers. Enhanced club details (location, times, duration) to give parents the right information for confident booking decisions.

Spring & Summer Terms 2026

Payer

Innovation

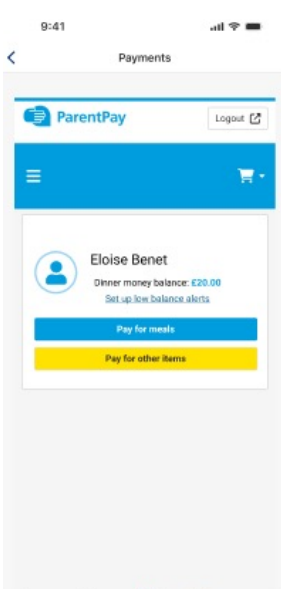


Group SSO for Payers

Streamlining the login experience with support for Google and Apple accounts. Users can register independently through a self-service process – no activation letters needed.

Payer

Innovation

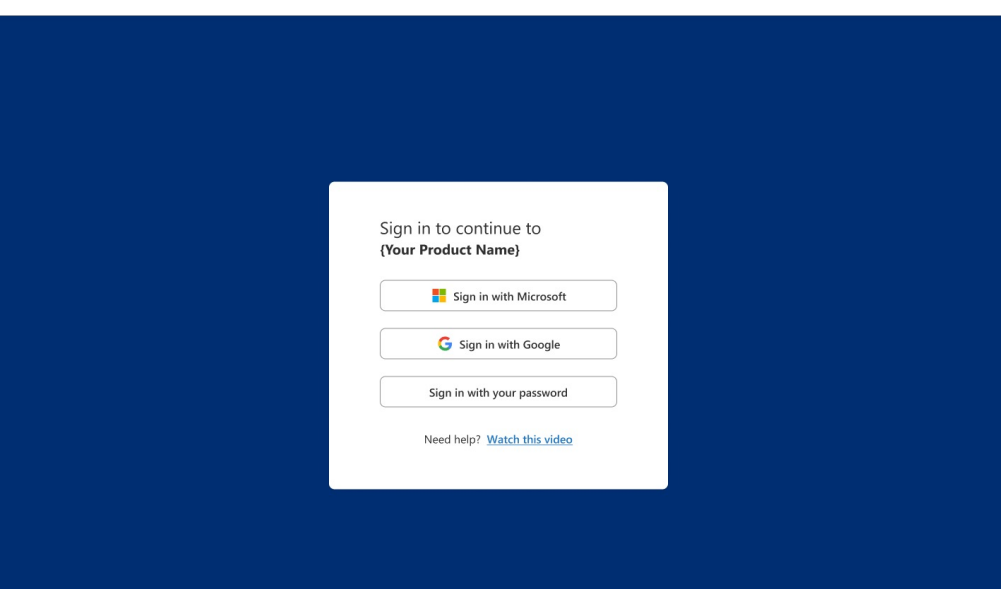


Mobile App for Parents

Mobile application for all ParentPay payers. In addition, schools with both Engage and Pay packages will benefit from a single app that includes both parental engagement and payment features.

Manager

Innovation

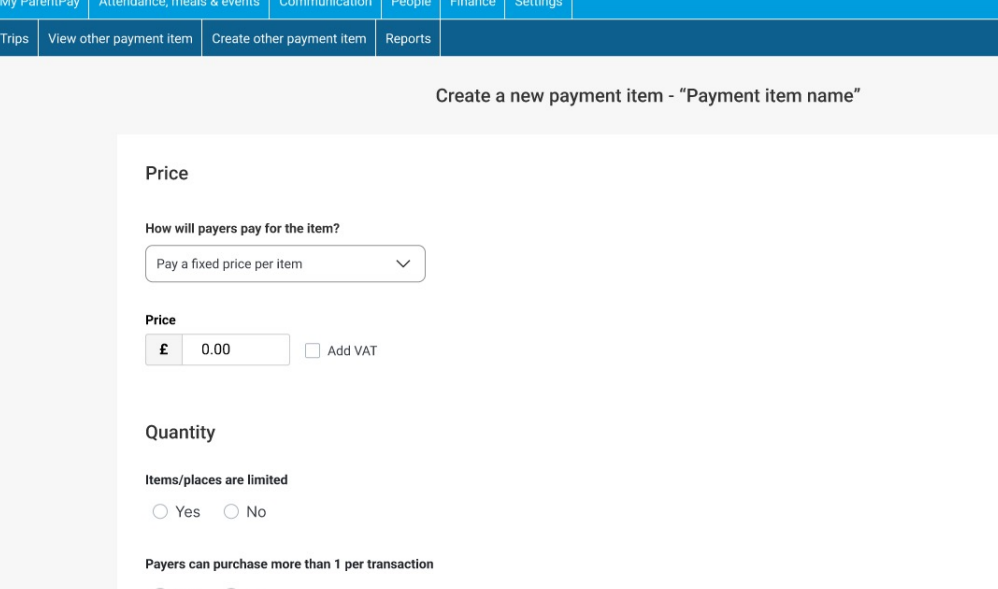


Group SSO for Managers

School staff can log in with Microsoft or Google accounts, reducing the need for passwords and speeding up access.

Manager

Enhancement

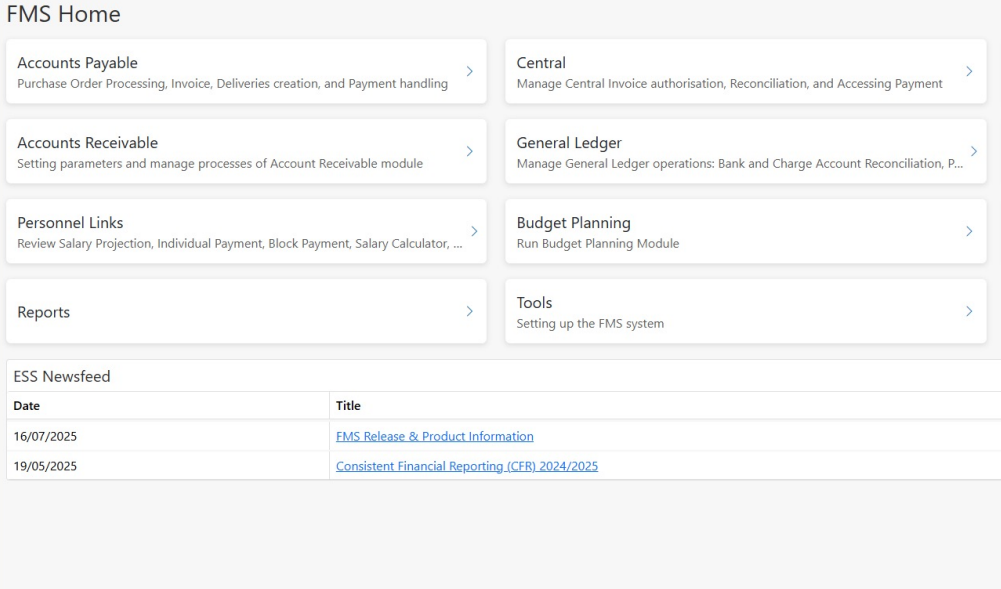


VAT for Independent Schools

Enables the capture of VAT element on payment items, trips and clubs and provides reporting capabilities to assist with VAT returns.

Manager

Innovation

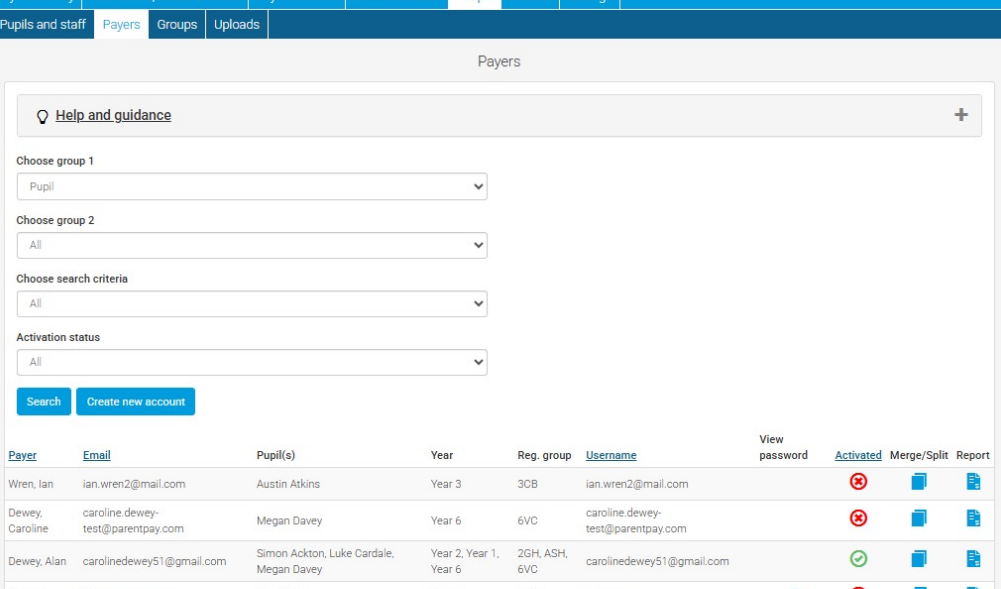


FMS Integration

Simplifies reconciliation, reduces manual entry, and provides a full financial overview in one place.

Manager

Enhancement

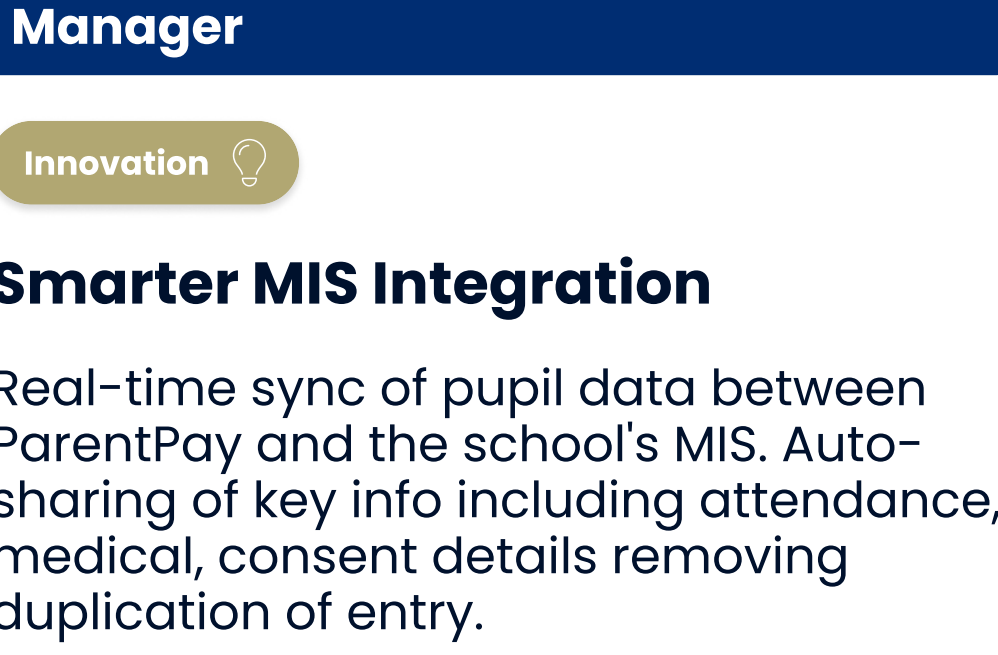


Enhanced MIS Contacts Data

Enhanced data import functionality will support the creation of all parent/carer records – not just the primary contact – alongside safeguarding flags. This reduces manual entry, improves record accuracy and saves time for school staff.

Manager

Innovation



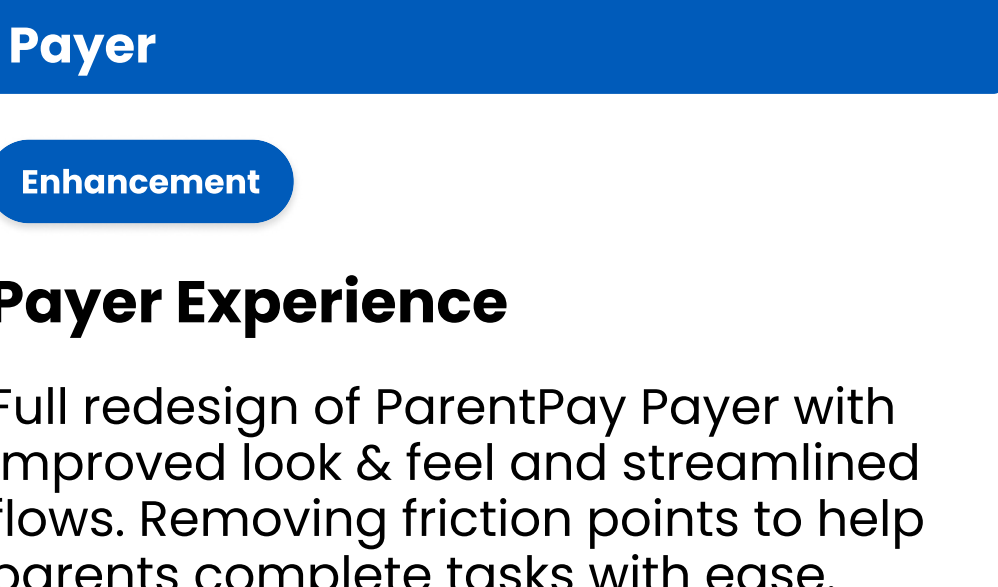
Smarter MIS Integration

Real-time sync of pupil data between ParentPay and the school's MIS. Auto-sharing of key info including attendance, medical, consent details removing duplication of entry.

Autumn Term 2026

Payer

Enhancement

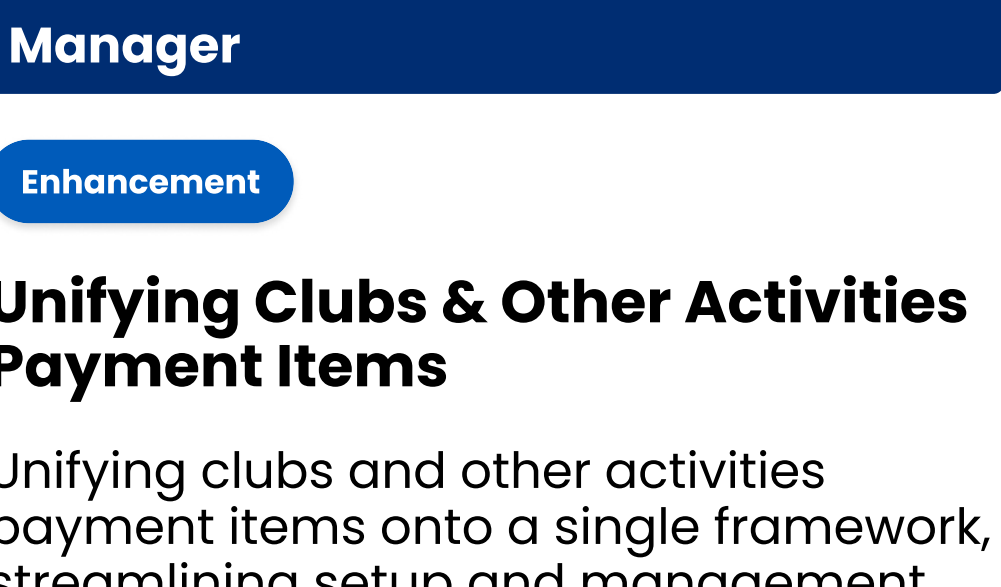


Payer Experience

Full redesign of ParentPay Payer with improved look & feel and streamlined flows. Removing friction points to help parents complete tasks with ease.

Manager

Enhancement

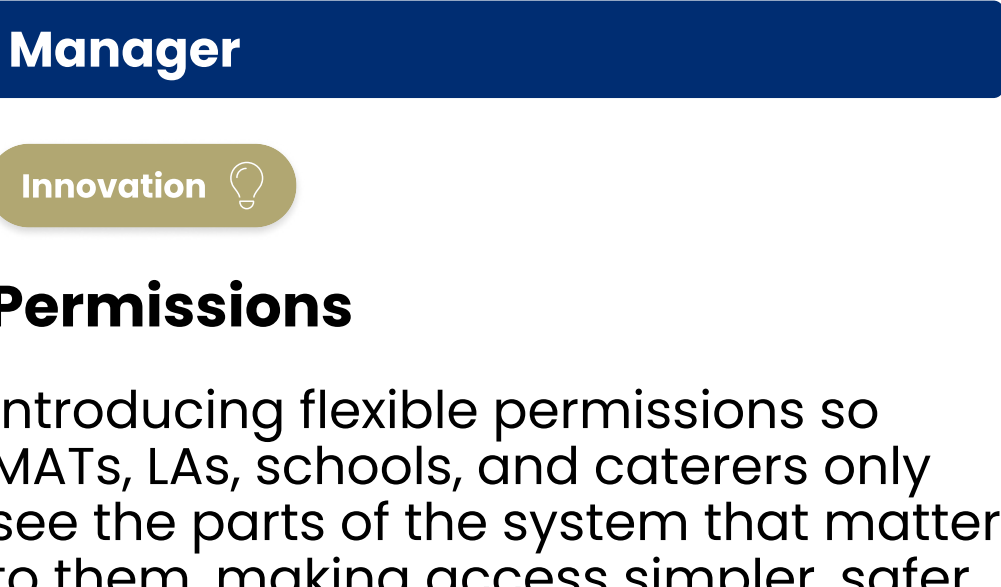


Unifying Clubs & Other Activities Payment Items

Unifying clubs and other activities payment items onto a single framework, streamlining setup and management. Delivering a consistent experience for schools and parents.

Manager

Innovation

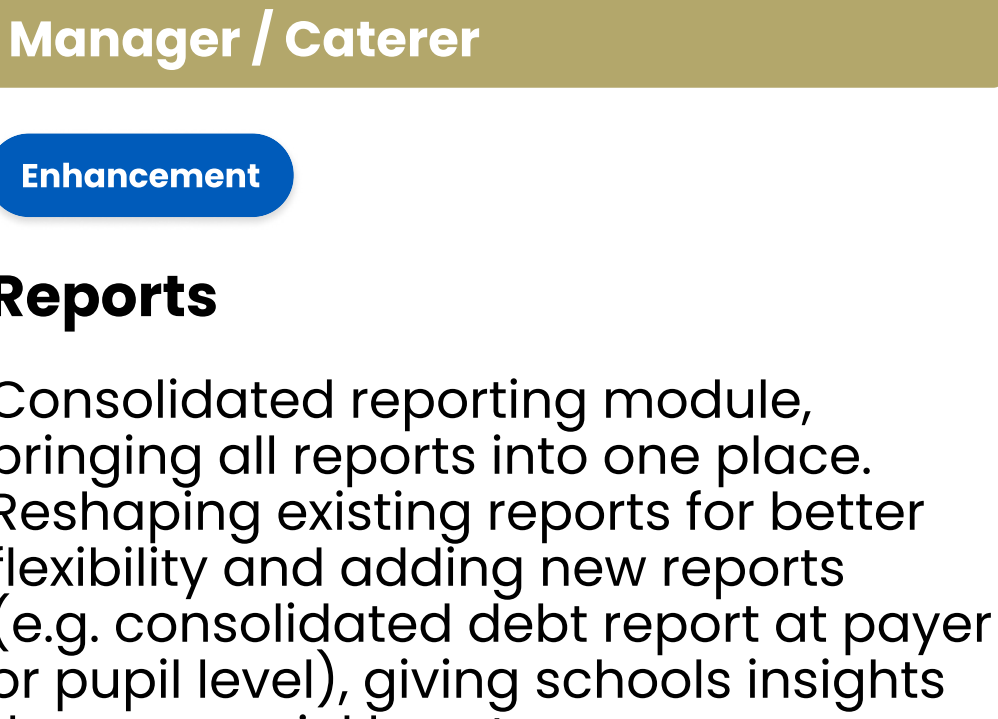


Permissions

Introducing flexible permissions so MATs, LAs, schools, and caterers only see the parts of the system that matter to them, making access simpler, safer, and tailored to each role.

Manager / Caterer

Enhancement



Reports

Consolidated reporting module, bringing all reports into one place. Reshaping existing reports for better flexibility and adding new reports (e.g. consolidated debt report at payer or pupil level), giving schools insights they can quickly act on.