

Our parental engagement solution puts families at the heart of the school experience, helping you improve communication, encourage involvement, and strengthen relationships. With new functionality rolling out every term, we're enhancing the tools you use today and introducing smarter ways to keep parents informed, engaged, and confident in your school community.

Stay ahead with our Innovation, Enhancement and Consolidation tabs for a clear view of what's coming next!

Innovation: brand-new functionality

Enhancement: significantly streamlining existing workflows

Consolidation: simplifying and unifying our product offering

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Spring Term 2026

School Administrator

Consolidation Product

Schoolcomms Back Office: Parent App & User Management

Manage school profile, branding, parent invitations and user roles, and control which features and data parents can access in the app – all from a redesigned, streamlined interface that reduces admin time.

School Administrator

Consolidation Feature

Management Reports

Back Office users can view and track key app usage and engagement statistics through management reports, with all reports exportable as CSV files for deeper analysis.

School Administrator, Teacher

Consolidation Product

Schoolcomms Back Office: Messaging

A centralised inbox and sent view for email, SMS and in-app messages, including visibility of automated attendance messages triggered from SIMS Next Gen. Includes simple SMS credit purchasing and management.

School Administrator, Teacher

Enhancement Feature

Unexplained Absence and Conduct Messaging

Schools can inform parents of unexplained absences, detentions or conduct events directly from SIMS Next Gen. Parent responses are visible in the Schoolcomms School Inbox for easy follow-up.

Parent/Guardians

Enhancement Product

Schoolcomms Parent Mobile App

Parents access messages, attendance, conduct, assessments and reports in one place, with faster sign-in using Google or Apple credentials for a smoother experience.

Parents/Guardians

Enhancement Feature

Book and Pay for Clubs, Meals & Trips

Parents can book and pay for clubs, meals, trips and other school items within the Schoolcomms Mobile App – creating a single place for communication, engagement and payments.

School Administrator

Consolidation Feature

Multi-School Support

Users with access to multiple schools can seamlessly switch between schools in the Back Office, improving efficiency for MATs and shared services teams.

School Administrator, Teacher, Parents/Guardians

Consolidation Feature

Welsh Interface

The Schoolcomms Back Office and Mobile App interfaces are available in Welsh, supporting bilingual communication with families.

School Administrator, Parents/Guardians

Consolidation Feature

Notice of Non Attendance

Parents can notify schools of planned absences or provide reasons for unexplained absences directly from the Mobile App. Schools receive instant updates in Back Office Messaging.

Summer Term 2026

School Administrator, Teacher

Innovation Feature

Homework

Schools can set and assign homework to classes or pupil groups. Teachers track progress in SIMS Class View, while parents and students view tasks and updates in the Schoolcomms App.

School Administrator, Teacher

Innovation Feature

Compose Parental Messages from SIMS Next Gen Class View

Send ad-hoc messages to a pupil's parental contacts directly from Class View in SIMS Next Gen, making communication quicker and easier for teachers.

School Administrator

Consolidation Feature

Schoolcomms Back Office: Student App & User Management

Manage student invitations, user roles and control which features and data students can access – all from a redesigned and streamlined Back Office interface.

Parent/Guardian

Consolidation Product

Schoolcomms Student Mobile App

Students access school messages, attendance, conduct and assessments in one app, with faster sign-in using Google or Microsoft credentials.

Autumn Term 2026

School Administrator, Teacher, Parent/Guardian

Innovation Feature

Parents Evening

A complete booking solution for parents evenings and other school events, with simple setup and allocation management. Parents are notified and can book appointments through the Mobile App.

School Administrator, Teacher, Parent/Guardian

Innovation Feature

Message Translation

Schools can enable message translation so parents receive communications in their preferred language. Parent responses are automatically translated back, supporting inclusive engagement.

School Administrator, Teacher

Enhancement Feature

SIMS NG Exam Timetable and Assessment Messages

Schools can send exam timetable and assessment notifications directly from SIMS Next Gen, keeping parents and pupils informed at the right time.

School Administrator, Parent/Guardian

Enhancement Feature

Activities

Schools create and assign activities in the Back Office and track uptake. Parents can browse and book sessions through the Mobile App, helping increase participation.

School Administrator, Parent/Guardian, Student

Consolidation Feature

Options

Schools manage Options Online access through the Back Office. Students and parents make subject choices through the Mobile App, simplifying the options process.

School Administrator

Enhancement Feature

Data Collection Enhancements

Enhanced pre-admission data collection, including allergies, medical conditions and consents, gives schools accurate and compliant records earlier while reducing administrative workload.